

Lola Hogan, CPCU, ARM, ARS
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SUMMARY

With over 30 years of insurance industry experience, which includes 20 plus years of experience as an insurance executive, Lola Hogan understands and can explain both the theoretical and practical aspects of claims handling. For 11 years, she served as the Vice President and Chief Claim Officer for Sequoia Insurance Company in Monterey, California. In addition to her management duties, Ms. Hogan has personally handled and managed a broad range of complex, high exposure first and third party claims, umbrella claims and suits against the company, throughout her career. Under her leadership, her claims departments have consistently had superior reinsurance audit results. She has personally handled well over 100 mediations and MSC's and is a frequent speaker on a wide variety of claims related issues. Ms. Hogan also has extensive experience in giving deposition and trial testimony.

POSITIONS HELD

Nationwide Insurance Company <i>Commercial Casualty Complex Loss Consultant</i>	2016-present
Riverport Insurance Company <i>Senior Litigation Specialist</i>	2015 -2016
Nonprofits' Insurance Alliance Group, Santa Cruz, CA Nonprofits' Insurance Alliance of California (NIAC) – founded 1989 Alliance of Nonprofits for Insurance Risk Retention Group (ANI-RRG) - founded 2001 <i>Senior Litigation Specialist – Temporary</i>	2014 - 2015
Sequoia Insurance Company – An AmTrust Financial Company \$ 100 million Commercial Lines P&C Company <i>Claim Manager</i>	2013 – 2014
Sequoia Insurance Company \$100 million Commercial Lines P&C Company with small Personal Lines Operation <i>Vice President and Chief Claims Officer (company sold April 2013)</i>	2003 – 2013
Nonprofits' Insurance Alliance Group, Santa Cruz, CA Nonprofits' Insurance Alliance of California (NIAC) – founded 1989 Alliance of Nonprofits for Insurance Risk Retention Group (ANI-RRG) - founded 2001 <i>Vice President, Claims</i>	1997 – 2003
Sequoia Insurance Company, Pleasanton, CA <i>Director of Claims</i>	1994 – 1997
Major Insurance Carriers, CA <i>Branch Claim Manager; Multi Line Resident Adjuster</i>	1975 – 1994

AREAS OF EXPERTISE- PERSONAL AND COMMERCIAL LINES

- Third Party Liability – Duty to Defend, Duty to Settle
- First and Third Party Bad Faith

EXPERT WITNESS TESTIMONY

- *Endurance v VM Energy*: For the Plaintiff, Endurance. Deposition 2017
- *Stevenson v. Farmers*: For defendant, Farmers. Deposition 2017
- *Cagle v Fire Insurance Exchange*: For defendant, Fire Insurance Exchange. Deposition 2015
- *Caetano v. State Farm*: For defendant, State Farm. Deposition and Trial Testimony 2015

SELECTED PRESENTATIONS

- “Budgets, Performance, Metrics and You: Handling Cases Efficiently and Ethically: What’s the Secret Sauce?” Panel Presentation of Association of Defense Trial Attorneys (ADTA) April 2017
- “Gender and Generation Gaps: Building Bridges of Inclusion” Panel Presentation of Association of Defense Counsel of Northern California and Nevada (ADCNCN) November 2016
- “Your Clients Don’t Have to Be Homer Simpson: Strategies for Avoiding Preventable Bad Faith” Panel Presentation Federation of Defense and Corporate Counsel (FDCC) Winter Meeting - March 2016
- “Rescind, Defend or Deny: Misrepresentation Remedies” Panel Presentation Federation of Defense and Corporate Counsel (FDCC) Winter Meeting - March 2016
- “What to Expect: Client Expectations and Delivering Your Best Product” Panel presentation Association of Defense Counsel of Northern California and Nevada. Law Firm Management Seminar August 2015
- “Cumis Counsel: Current Coverage and Defense Issues” Panel Presentation Association of Defense Counsel of Northern California and Nevada, July 2014
- “Legal Billing Audit – Good, Bad or Something in Between?” Panel Presentation Pacific Claim Executives Association Spring Seminar - 2014
- “Defending the Bad Faith Lawsuit” Panel Presentation Pacific Claims Executives Association Spring Seminar April 2012

PROFESSIONAL TRAINING

- CPCU Designation
- ARe Designation
- ARM Designation
- Industry conferences and seminars

PROFESSIONAL AFFILIATIONS

- Federation of Defense and Corporate Counsel (FDCC) Member 2013 - Present
- Pacific Claims Executive Association President 2007 Member 1999 – Present
- Association of Northern CA Defense Counsel Industry Liaison 1996 – 98, 2007- Present
- San Francisco Chapter CPCU 1997- Present

EDUCATION

BA HISTORY

University of California at Davis
Graduated Outstanding Woman

MA SECONDARY EDUCATION

California State University, Sacramento

INDEPENDENT ADJUSTER LICENSES HELD

AK AL AR AZ CA CT DE FL GA HI ID IN KY LA ME MN MS MT NC NH NM NV OK OR RI SC TX UT VT WA WV WY

PERSONAL

Ms. Hogan lives in Monterey, California with her husband and two Siamese cats.
She enjoys travel, reading and a glass of chardonnay with friends.